

# LIMITED WARRANTY (Only in U.S.A)



### Limited Vehicle Warranty (Only in U.S.A)

HDK Plastic Factory LTD USA warrants to the original retail registered purchaser sold by a duly authorized Evolution Electric Vehicles dealer shall be free from any defects in material or workmanship for two (2) years from the date of Purchase from authorized dealer (this is not applicable to 8-p and larger buses which remain at 1 year warranty) with respect to defective parts and limited labor subject to the terms of this Limited Warranty, as follows:

Vehicles	Warranty Period
All EV Product lines	2 years parts and labor
Lithium Battery	5 years
Evolution Charger	4 years
Evolution Controller	4 years
Frame	Life Time
8 Passenger , Bus and Bubble Car	1 year
Rental, Taxi, Excessive Use Vehicles	6 months

- Warranty Starts from the date of the purchasing the vehicle from authorized dealer.
- Warranty covers parts and labor for two (2) years, excluding wear parts such as windshield, tires, brakes and seats.
- Warranty for any rental usage vehicles, taxi or other excessive use application is six (6) months and must be registered as such.
- Warranty for the Frame shall be free from defect in materials for life time; frame is defined as chassis, which does not include drive trains, suspension, roof supports, paint and corrosion.
- This Warranty applies only to the authorized dealers, not to any subsequent dealers and end users.
   Authorized dealers fulfill obligations of warranty for subsequent dealers and end users.
- If the vehicles are not sold in 6 months from the date of the purchasing from HDK Plastic Factory LTD USA, the warranty will be counted from the last day of the third month of the purchasing the vehicle from HDK Plastic Factory LTD USA.
- HDK will provide warranty for EVOLUTION brand batteries.
- HDK provides 4-year warranty for EVOLUTION Controller. Cracks in the case, or post breakage are
  not defects and are classified as abuse and neglect and are not under warranty.
- HDK will provide 4-year warranty for EVOLUTION brand chargers.

This warranty is effective for 2018 models and up. Any changes will have a 90-day notice. EXCLUSIONS: Specifically excluded from HDK Plastic Factory LTD USA limited warranty are:

- Adjustments/repairs made due to normal wear beyond the first Ninety (90) days. Routine maintenance items, cosmetic deterioration, weather deterioration. Electrical components damaged by fluctuations in electric current. Repairs made by non-authorized EV dealer.
- Damage or loss due to vandalism, theft or Acts of God like power surges or other events over which HDK Plastic Factory LTD USA has no control.
- Transportation charges and damage incurred on vehicle or charger transportation, field service for warranty is also excluded.
- Parts replaced due to normal wear including, but not limited to tires, wheel bearings, brake shoes and brake system parts, light bulbs and windshield, painted tops, seat covers.
- This warranty excludes tires, which are warranted by their respective manufacturer.
- Warranty void if unit is equipped with non-standard tires not approved by company.
- Parts defective or damaged by lacking of maintenance, like Trojan battery periodically watering, is excluded from warranty.

### NON-TRANSFERABLE

This warranty is to original owner only and is not transferable

### REMEDY

The sole remedy under this warranty and HDK Plastic Factory LTD USA is the obligation in the event of a defect in the vehicle/battery chargers is that HDK will, at its sole option, repair or replace any defective parts. This remedy precludes all other remedies including any lawsuits, claims or other proceedings alleging strict liability, negligence of contract or any cause of action. HDK Plastic Factory LTD USA reserves the right to improve or change the design of any HDK Plastic Factory LTD USA vehicle or battery charger without assuming any responsibility to modify previously manufactured vehicles.

### DISCLAIMER

This warranty is made in lieu of all other warranties, implied or expressed, including any warranty of merchantability or fitness for a particular purpose. HDK Plastic Factory LTD USA further disclaim all liability for incidental, exemplary, punitive or consequential damages; to include but not limited to, personal injury or property damage arising from any defect in the HDK PLASTIC FACTORY LTD USA vehicle or battery charger.

No agent, employee or representative of HDK Plastic Factory LTD USA or any person has authority to bind HDK Plastic Factory LTD USA to any other agreement, representation or warranty concerning the goods sold under this warranty. Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Products supplied to dealer by HDK PLASTIC FACTORY LTD USA are warranted only in accordance with HDK Plastic Factory LTD USA written warranty to consumers, which is supplied to dealer for distribution to dealer's customers and which may be amended or modified at HDK Plastic Factory LTD USA discretion. OTHER THAN THE WARRANTY CONTAINED IN HDK Plastic Factory LTD USA WRITTEN WARRANTY OR AS REQUIRED BY LAW, HDK Plastic Factory LTD USA DISCLAIMS ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT BY WAY OF LIMITATION, THE WARRANTIED OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. HDK Plastic Factory LTD USA DISCLAIMS ANY LIABILITY FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR COMMERCIAL LOSSES SUFFERED BY DEALER, ITS CUSTOMERS OR ANY THIRD PARTY, except as provided under state law. This warranty expressly excludes all products that Dealer has altered, changed or modified in terms of form, features, function or configuration after said Products are supplied by HDK PLASTIC FACTORY LTD USA in their original form.

Dealer shall show customers any applicable HDK Plastic Factory LTD USA warranty prior to sale of the Products and will furnish customers a copy of any applicable HDK Plastic Factory LTD USA warranty at the time of sale. Dealer shall not give, or purport to give any additional or different warranty to customers on behalf of HDK Plastic Factory LTD USA, other than the applicable written warranty of HDK Plastic Factory LTD USA for the Products.

### WARNING

Any modification or change to the vehicle or battery charger which alters the weight distribution of the vehicle, its stability, increases the speed, or alters the output of the battery charger beyond the factory specifications can cause personal injury and will void this warranty. Do not make any such modification or any other alteration, which would adversely affect the safety of the vehicle. Adding a folding rear seat to the car is the only exception that HDK Plastic Factory LTD USA agreed cover under this warranty.

### VOIDING OF WARRANTY

This, and any other warranty, shall be void if: (1) the vehicle or battery charger is abused or otherwise not used in its intended manner; (2) if it is in an accident or collision; (3) it shows indications that the speed setting was adjusted or modified allowing the vehicle to operate beyond specifications, including but not limited to alterations to the braking system, electrical system, steering or other operating systems of vehicle or shows indication that routine maintenance was not performed when and in the manner specified in the HDK PLASTIC FACTORY LTD USA maintenance and service publications or owner's manual. This warranty shall be void with respect to any defect or damage .caused by or as a result of or related to parts or accessories which are not manufactured or authorized by HDK Plastic Factory LTD USA, or were not installed per HDK Plastic Factory LTD USA instructions, or were covered by another manufacturer warranty, whether expired or not.

# warranty labor rate

NO.	ltem	Labor Time (	Labor Time Rate				
		(Minutes)	(Hours)	Labor Cost Rate \$45/Hr			
ELECTRICAL COMPONENTS							
1	Motor change	45	0.75	\$33.75			
2	Speed sensor change	30	0.5	\$22.50			
3	Controller change	45	0.75	\$33.75			
4	Solenoid change	30	0.5	\$22.50			
5	Voltage reducer change	30	0.5	\$22.50			
6	Combination switch	15	0.25	\$11.25			
7	F/R Switch change	15	0.25	\$11.25			
8	High/Low model switch change	15	0.25	\$11.25			
9	Wiper switch change	15	0.25	\$11.25			
10	Horn/Buzzer/Flasher change	15	0.25	\$11.25			
11	Accelerator pot change	60	1	\$45.00			
12	Charger change	30	0.5	\$22.50			
13	Battery change	15/EA	0.25/EA	\$11.25			
14	Wire harness change	90	1.5	\$67.50			
15	Speedometer change	30	0.5	\$22.50			
16	Fuse change	15	0.25	\$11.25			
17	Relay change	15	0.25	\$11.25			
18	Lights system change	15/EA	0.25/EA	\$11.25			
19	Ignition key change	30	0.5	\$22.50			
20	brake light switch change	15	0.25	\$11.25			
21	Battery meter change	15	0.25	\$11.25			
22	Battery cable change	15	0.25	\$11.25			
23	9" touchscreen change	30	0.5	\$22.50			
24	spearkers change	15	0.25	\$11.25			
25	Back-up camera change	30	0.5	\$22.50			
26	12V USB charger port	15	0.25	\$11.25			
	MECHANICAL C	COMPONENTS	,				
1	Tyre change	15	0.25	\$11.25			
2	Steering gear box change	60	1	\$45.00			
3	Rear axle change	30	0.5	\$22.50			

NO.	ltem	Labor Time	Labor Time Rate	
		(Minutes)	(Hours)	Labor Cost Rate \$45/Hr
4	Front Wheel hub change	30/EA	0.5/EA	\$22.50
5	Spindle change	30/EA	0.5/EA	\$22.50
6	Front axle's bearing change	30/EA	0.5/EA	\$22.50
7	Rear axle's bearing change	30/EA	0.5/EA	\$22.50
8	A-arm change	45/EA	0.75/EA	\$33.75
9	Brake shoe change	30	0.5	\$22.50
10	Brake cable change	30	0.5	\$22.50
11	Rear end assembly change	90	1.5	\$67.50
12	Shock absorber change	45	0.75	\$33.75
13	Rear leaf spring change	30	0.5	\$22.50
14	Cardan joint change	45	0.75	\$33.75
15	Steering column change	45	0.75	\$33.75
	BODY & DECORAT	IVE COMPONENTS		
1	Front body change	60	1	\$45.00
2	Rear body change	120	2	\$90.00
3	Middle seat pod change	30	0.5	\$22.50
4	Canopy change	45	0.75	\$33.75
5	Front bumper change	30	0.5	\$22.50
6	Rear bumper change	30	0.5	\$22.50
7	Seat belt change	15	0.25	\$11.25
8	Windshield change	30	0.5	\$22.50
9	Front seat cushion change	15	0.25	\$11.25
10	Rear seat cushion change	15	0.25	\$11.25
11	Seat back change	15	0.25	\$11.25
12	Plastic Pedal cover change	15	0.25	\$11.25
13	Rear mirror change	15	0.25	\$11.25
14	Steering wheel change	15	0.25	\$11.25
15	Rear footstep change	30	0.5	\$22.50

## NOTE:

HDK Plastic Factory LTD USA RESERVES THE RIGHT TO ADJUST LABOR RATES AND HOURS ON SPECIAL REQUIREMENTS OR UNDER SPECIAL CIRCUMSTANCES. IT HAS NO OBLIGATION FOR ANY ANNOUNCEMENT FOR SUCH CHANGES TO THE DEALER

Invoice Number:

# Master Warranty Claim Form

Claim Date:						
Vehicle Information						
Vehicle Model:		Serial #:				
Battery serial #		Color:				
Controller Model		Motor Model:				
Dealer Information						
Authorized Dealer Name:		Contact:				
Address:		E-Mail:				
(City, State, ZIP)		Phone:				
Description of Problem(s) (Pictures or Videos will be necessary if needed)						
Customer signature: Date:			Date:			